



**Ku'ikahi Mediation Center**  
*Finding Solutions, Growing Peace*

## "Tools to Transform Conflict" Training Series

# EMPLOYEE RECOGNITION: The Linchpin to Cultural Transformation



*Joan Shafer is an expert on leadership and culture. For the past 20 years, she has been researching and working on improving employee recognition in a wide variety of organizations. A renowned speaker on this topic, Shafer trains management teams how to strengthen capability and optimize performance. She has worked with companies, NGOs, communities, and non-profits on six continents.*

**This 4-hour training explores how everyone wants to be recognized, appreciated, thanked, and rewarded for their professional contributions.**

### DISCOVER:

- the diverse range of recognition platforms;
- the approaches to take with your workforce;
- insight about what is gained when regular, positive acknowledgment is active within an organization or team.

**Friday, May 4, 2018 from 8:30<sup>am</sup> to 12:30<sup>pm</sup>**  
**Hawai'i Innovation Center at Hilo (HICH)**  
**117 Keawe Street, Hilo, HI 96720**



**\$50 tuition**

*(group discounts & individual needs-based partial scholarships available)*

**Register Online Here**  
<https://joanshafer.eventbrite.com>

**Or contact us to register:**

**KU'IKAHI MEDIATION CENTER**  
**101 Aupuni Street, Suite PH 1014 B-2**  
**Hilo, Hawai'i 96720**  
**Phone: (808) 935-7844 x 1**  
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