### Ku’ikahi Mediation Center

**in The Hilo Lagoon Centre**

101 Aupuni Street, Suite PH 1014 B-2

Hilo, Hawai‘i 96720

Phone: (808) 935-7844

Fax: (808) 961-9727

Email: info@hawaiimediation.org

Web: www.hawaiimediation.org

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**How Can You Help?**

- Get involved by volunteering.
- Make a donation.

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**Our Vision**

A peaceful community where people routinely seek common ground.

**Our Mission**

We empower people to come together—to talk and to listen, to explore options, and to find their own best solutions.

To achieve this mission, we offer mediation, facilitation, and training to strengthen the ability of diverse individuals and groups to resolve interpersonal conflicts and community issues.

**Our Values**

Communication • Collaboration • Confidentiality • Courtesy • Competence
FROM THE EXECUTIVE DIRECTOR
Julie Mitchell

I am continually awed by the dedication of our board, staff, mediators, volunteers, donors, funders, presenters, and partners. I am continually inspired by the ongoing collaborations between people and organizations committed to improving the ways we as humans communicate. Mahalo to each of you for your service in our communities.

I am also humbled every day by our clients, who come to us for help resolving issues that matter deeply to them. Foreclosure. Divorce. Child custody. Credit card debt. Ku‘ikahi is a place where deep listening is offered. Where people have a safe environment and extended time to work through conflicts and look for self-generated solutions. Where the outcome is in our clients’ hands.

Self-determination, voluntary participation, confidentiality, and neutrality—these are the pillars of mediation. Our new mission statement reads: “We empower people to come together—to talk and to listen, to explore options, and to find their own best solutions.”

Here’s to another year of empowering solutions and increasing the peace!

FROM THE PRESIDENT
The Honorable Andrew Wilson

Ku‘ikahi Mediation Center is poised to become stronger, better organized, and more accomplished than ever before. Just as our community’s needs grow, our center is better able to meet those needs and provide services to make our island a more peaceful place to live and work.

An incredible amount of work, time, and energy went into the past year to build a strong foundation on which we can build and expand.

We recruited five new board members, adopted a strategic plan, and organized our board into active, functioning committees to utilize the strengths of each board member. Our board, with input and recommendations of the committees, has started assuring the goals set forth in our new strategic plan will be met. This plan will be a living document to be utilized and to guide us to achieve our immediate and long-term goals.

I believe peer mediation presents us with one of our greatest opportunities to spread the word to the younger generation. Through training and education we can and will infuse the schools with skills and a state of mind that will be a model for students to carry forward throughout their lives.

I would like to personally thank and recognize each and every one of the staff, board members, and mediators for their passion, enthusiasm, expertise, and commitment to help Ku‘ikahi. It has been a privilege and an honor to have worked with you in the past and I look forward to working with you in the future.

STATEMENT OF ACTIVITIES
as of June 30, 2014

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<thead>
<tr>
<th>Public Support &amp; Revenue</th>
<th>2013-2014</th>
<th>2012-2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>164,230</td>
<td>128,484</td>
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<tr>
<td>Donated Volunteer Services</td>
<td>66,900</td>
<td>65,700</td>
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<td>19,044</td>
<td>31,387</td>
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<td>Fundraising</td>
<td>30,453</td>
<td>23,848</td>
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<tr>
<td>Donations</td>
<td>11,549</td>
<td>16,245</td>
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<tr>
<td>Hawai‘i Island United Way</td>
<td>10,000</td>
<td>10,000</td>
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TOTAL PUBLIC SUPPORT & REVENUE 357,446 324,453

Expenses

| Payroll Expenses          | 142,151   | 94,887   |
| Donated Volunteer Services| 66,900    | 65,700   |
| Occupancy                 | 25,311    | 16,691   |
| Employee Benefits         | 23,429    | 16,322   |
| Office Expenses           | 13,453    | 6,387    |
| Contract Services         | 7,901     | 5,123    |
| Fundraising Expense       | 7,509     | 4,279    |
| Depreciation Expense      | 4,989     | 3,928    |
| Telecommunications        | 4,679     | 3,486    |
| Miscellaneous Expense     | 4,091     | 3,439    |
| Accounting Services       | 3,724     | 3,299    |
| Capital Equipment Purchase| 2,960     | 2,582    |
| Travel and Meeting Expense| 2,417     | 1,688    |
| Insurance                 | 1,801     | 1,454    |
| Staff Development         | 1,400     | 942      |
| General Excise Tax         | 939       | 860      |
| Equipment Repair & Maint. | 100       | 753      |

TOTAL EXPENSES 313,754 231,820

STATEMENT OF FINANCIAL POSITION
as of June 30, 2014

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<th>Assets</th>
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<tr>
<td>Cash &amp; Cash Equivalents</td>
<td>152,167</td>
<td>56,591</td>
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<tr>
<td>Accounts &amp; Grants Receivable</td>
<td>2,014</td>
<td>38,406</td>
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<td>Prepaid Insurance</td>
<td>2,775</td>
<td>2,403</td>
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TOTAL CURRENT ASSETS 156,956 97,400

Furniture, Fixtures & Equipment 27,057 23,631
Accumulated Depreciation (6,969) (1,980)
NET CAPITALIZED ASSETS 20,088 21,651

TOTAL ASSETS 177,044 119,051

STATEMENT OF ACTIVITIES

STATEMENT OF FINANCIAL POSITION

2013-2014 Functional Expenses

Program Services (80%) 264,453
Management & General (18%) 52,401
Fundraising (2%) 5,741
PROGRAM HIGHLIGHTS

Foreclosure Mediation Program

West Hawai‘i Mediation Center and Ku‘ikahi closely collaborated to meet the needs of the Hawai‘i Supreme Court ordered Foreclosure Mediation Pilot Project in the Third Circuit (Hawai‘i Island). The community mediation centers provided case management and mediators to facilitate dialogue between borrowers and lenders. Resolutions included retention and loss mitigation options. Ku‘ikahi has served 199 judicial foreclosure cases since the project started (2011) to June 30, 2014.

Facilitations & Community Workshops

Over the past year, we assisted community organizations with large group facilitations on sensitive issues. And our skills-building workshops taught community members how to make better group decisions, negotiate stubborn public problems, and ho‘oponono.

Mediator Development

In 2012, the Mediator Development Committee was formed to support quality assurance and ongoing support and development of our mediators. This year we refined our apprenticeship program, conducted a mentor training, and launched Mediator Open Forums to encourage group dialogue.

Facilitations & Community Workshops

Two benefit peace concerts by Harmony on Tap (HOT) raised $1,723 for Ku‘ikahi. A big mahalo to these COOL women making HOT music for a GOOD cause.

Expansion

This year we increased our office hours from four days a week to five days a week. We also increased our staff size from 3.5 to 4.5. In addition, we expanded our office into the suite next door. These expansions have allowed us to better serve our clients and fulfill our mission.

Strategic Planning

In October, our Board of Directors approved Ku‘ikahi’s first strategic plan since becoming an independent non-profit organization. As part of the plan, we revised our mission and crafted a vision and values. The strategic plan was subsequently used to create an action plan for the upcoming fiscal year.

WHAT’S IN A NAME?

Ku‘ikahi means a treaty, covenant, agreement, feeling of unity, peace, reconciliation.

(excerpted from the Hawaiian Dictionary by Mary Kawena Pukui & Samuel H. Elbert)
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PROGRAM HIGHLIGHTS (continued)

Celebrating 30 Years
Since 1983, Ku‘ikahi Mediation Center has helped to bring about peaceful resolutions to conflicts in our community—first as a program of the Hawai‘i Island YMCA, and from 2005 as an independent non-profit organization. In 2013 we celebrated our 30th year serving East Hawai‘i. Here’s to 30 more!

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MAHALO TO OUR SUPPORTERS
who provided critical funding to ensure the success of our programs and services

Foundations
Anderson-Beck Kōkua a Ulu Fund of the Hawai‘i Community Foundation
Cook Foundation
Cooper Family Foundation
East Hawai‘i Fund (Frederick Yokoyama Fund) of the Hawai‘i Community Foundation
Hawai‘i Community Foundation
Hawai‘i Justice Foundation

Businesses & Organizations
Big Island Candies
Big Island Toyota
Carlsmith Ball LLP
Case Management Works
Crudele & De Lima
Day-Lum Rentals & Management Inc. / Coldwell Banker Day-Lum Properties

Foundational Wellness Clinic

Government Agencies
County of Hawai‘i
Hawai‘i State Judiciary
State of Hawai‘i Department of the Attorney General

Local Hawai‘i Real Estate
Nakamoto Okamoto & Yamamoto
Oliveras Law LLC
P & A Investments Inc.
Takelta Iwata Hara & Associates
Torkildson Katze Moore Hetherington & Harris
West Hawai‘i Bar Association

Harmony on Tap
Hawai‘i Alliance of Nonprofit Organizations
Hawai‘i County Bar Association
Hawai‘i Island United Way
Hilo Orchid Society
Kilauea Lodge & Restaurant
Law Offices of Ian Mattoch
Law Offices of Yeh & Moore

Individuals
Anonymous (5)
Roxanne Aburamen
Peter Adler
Francis Alcain
Robert K. Allen
The Honorable Riki May Amano & Donald Amano
Lincoln Ashida
The Honorable Anthony Bartholomew & Naomi Bartholomew
Honorable Horace Black
Joshua Bloomgarden
Aaron Brown
Amy & John Brown
Lucas Chenoweth Burns
Nancy Cabral
Ryan Caday
Phillip Carey
Roberta Cartwright
Annette & Nate Chang
Lily Chan-Harris
John Clark
Randal Cockett
Violet Cook
Lea Cooper
Robert Crudele
Frank Deluz III
Michael Ebesugawa
Harry Eliason
Patricia Engelhard
The Honorable Joseph Florendo Jr.
Ken & Susan Forbes

The Honorable Harry Freitas & Sandra Freitas
Cody Frenz
Judy & Lincoln Fujimori
Sidney Fuke
The Honorable Ben Gaddis
Jeri Gertz
David Godoy
Carol & Stan Golembeski
Kenneth Goodenow
Paul Hamano
David & Kathy Hammes
Tim Hansen & Kevin Reardon
The Honorable Glenn Hara & Janet Hara
Gerry & Raymond Hasegawa
Charles Heaakulani
William Hefflin
Charlie Hite
Ted Hong
Darcy Hu
Julie Houston & Jeff Melrose
The Honorable Ronald Ibarra & Sugunna Ibarra
Charlene Ishibashi-Wagner
Al Inoue & Sharon Scheele
Lorraine Inouye
G. Kay Iopa
Andy & Joyce Iwashita
Dine Kaetsu
Donnette & Eric Kaponon
Nellie Kati
Ann & Howard Kawabata
Norm Kawabata
Jeri & Wayne Kawakami
Rosemary Kawamoto
Billie & Ronney Kawekane
Bobbie & Harry Kim
Jo Kim
Jay & Louann Kimura
Gregory Kobayashi
Alan Konishi
Peter Kubota
Lyme Kushi
Catherine Lampton (in honor of Sherry Arndt and Paul Freeman)
Bruce & Pat Larson
Kanani Laubach
Cathy Lowder
Nonna Khadiga Luce
Kathleen Lucero
Casey Ludwig
Frederic Manke
Robert Marx
Craig & Theresa Masuda
Margaret Masunaga
Stephen Menezes
Julie Mitchell
Lena Mitchell
Dennis & Roberta Miyashiro
Daien Nagata
The Honorable Greg Nakamura & Jo-Lyn Nakamura
Stuart Oda
Michelle Oishi

Individuals (continued)
Lester Oshiro
Stanton Oshiro
Evelyn Pacheco
Wade Park & William Smith
Joey Pavao
Richard Peterson
John Petrella
Anita Polito-Steckel
Betsy Reinard
Michael & Phyllis Robinson
Birch & Ruth Robinson
Jan & Stan Roehrig
William Rosdill
Mitch Roth
Craig Sadamoto
Larry & Lucia Samuels
Joan San Buenaventura
Romy Saquing
Ernest & Marilyn Scambos
Christopher Schlueter
Joan Shafter
Bruce Shoji
Janet Smith
Sandra Song
Lucia Stewart
Sherrin Ann Strasslack
Steven Strauss
Gordon M. Takaki
The Honorable Barbara Takase & Gerald Takase
Jennifer & Stefan Tanouye
Dale & Sandra Tokuue
Helen & Thrarrington Trusseld
Ivan Van Leer
Alex White
The Honorable Andrew Wilson & Roberta Wilson
Jerel Yamamoto
Tom Yeh
Clyde & Joanne Yoshida
Etech Yoshimasa

MAHALO TO OUR 44 VOLUNTEER MEDIATORS & APPRENTICES
who collectively donated over 1,115 hours of service in mediations &
who collectively attended over 715 hours of continuing education

Businesses & Organizations (in-kind)
2400 Fahrenheit
Aikane Plantation Coffee Co.
Amoco’s Lodge & Planting Adventures
Asia Pacific Forest Products
Ben Franklin Crafts
Big Island Candies
Big Island Toyota
Body Glove Cruises
Boy & Debra’s Place
Captain Zodiac Raft Expeditions
Chaeli Klauea Collection
Clars (at Macy’s)
County of Hawai‘i Retired Senior Volunteer Program (RSVP)
Cunningham Gallery
Cynthia Rubinstein Real Estate Inc.
Discount Fabric Warehouse
Fair Wind Cruises
Floral Resources
Foundation Wellness Clinic
Francis H. & T. Brown Golf Courses
Frank’s Foods Inc.
Hana Hou Restaurant
Hawai‘i Forest & Trail and Kohala Zipline
Hawai‘i National Bank
Hawai‘i Printing Corporation
Hawai‘i Tropical Botanical Garden
Hawaii International University
Hike Oceon Adventures
Holmes’ Sweet Home Bed & Breakfast
Hualalai Resort
Huggo’s Lava Lava Beach Club
Imiloa Astronomy Center
Jack’s Divining Locker
Kailua Bay Charter Co.
KapiKine Adventures
Kau Coffee Mill
Kilauea Lodge & Restaurant
Kona Hawaii Restaurant
Kona Brewing Co.
Kona Leather
Kona Touring Club

Individuals (in-kind)
Peter Adler
Rene Ahi
Sherry Arndt
Amy Brown
Newton Chu
Larry Conklin
Sherry Ellis
Ken Goodrich
Gerry Hasegawa
Toby Hazel
Randy Hirokawa
Mike & Yachi Hughes
Alan Konishi
Caren Loebel-Fried
Charlene Meyers
Lena Mitchell
Danny Robinson
Sandra Song
Lisa Steinmeyer
Mike & Jo-Anne Hughes
Charlene Meyers
Lena Mitchell
Danny Robinson
Sandra Song
Lisa Steinmeyer
The Honorable Andrew Wilson & Roberta Wilson
Alan Young

MAHALO TO OUR IN-KIND SUPPORTERS
who generously donated in-kind goods and services

Lucy’s Taqueria
Lyman Museum
Mauna Kea Beach Hotel
Mauna Loa Macadamia Nut Corporation
Nui Pohaku Adventure Tours
Ocean Sports
Punanu’s Bake Shop
Roy’s Waikoloa Bar & Grill
Safari Helicopters
Singin’ in The Rain!
Skylune Eco Adventures Akaka Falls
Starbucks
Teshima Restaurant
The Spoon Shop
UFO Parasail - Kona
Volcano Guest House
Yoga Centered Studio & Boutique

Individuals (in-kind)
Lisa Steinmeyer
Danny Robinson
Birch & Ruth Robinson
The Honorable Andrew Wilson & Roberta Wilson
Alan Young
And all of our special event helpers
MAHALO TO OUR SUPPORTERS

who provided critical funding to ensure the success of our programs and services

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Hawai‘i Tropical Botanical Garden
Headline News
Hilo Ocean Adventures
Holmes’ Sweet Home Bed & Breakfast
Hualalai Resort
Hugg & Pung Lava Beach Club
Imiloa Astronomy Center
Jack’s Diving Locker
Kailua Bay Charter Co.
KapoKine Adventures
Kau Coffee Mill
Kluaea Lodge & Restaurant
Koa Hawaiian Coffee Co.
Kona Brewing Co.
KTA Super Stores
Kui & I Florist

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REVENUE

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<td>Mediation &amp; Facilitation Fees</td>
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<tr>
<td>Training &amp; Workshop Fees</td>
<td>10,248</td>
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<td>Other Income</td>
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TOTAL PUBLIC SUPPORT & REVENUE

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<tr>
<td>Depreciation Expense</td>
<td>4,989</td>
</tr>
<tr>
<td>Telecommunications</td>
<td>4,679</td>
</tr>
<tr>
<td>Miscellaneous Expense</td>
<td>4,091</td>
</tr>
<tr>
<td>Accounting Services</td>
<td>3,724</td>
</tr>
<tr>
<td>Capital Equipment Purchase</td>
<td>2,960</td>
</tr>
<tr>
<td>Travel and Meeting Expense</td>
<td>2,417</td>
</tr>
<tr>
<td>Insurance</td>
<td>1,801</td>
</tr>
<tr>
<td>Staff Development</td>
<td>1,400</td>
</tr>
<tr>
<td>General Excise Tax</td>
<td>939</td>
</tr>
<tr>
<td>Equipment Repair &amp; Maint.</td>
<td>100</td>
</tr>
</tbody>
</table>

TOTAL EXPENSES

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>313,754</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>231,820</td>
</tr>
</tbody>
</table>

STATEMENT OF FINANCIAL POSITION
as of June 30, 2014

Assets

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>2012-2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash &amp; Cash Equivalents</td>
<td>152,167</td>
</tr>
<tr>
<td>Accounts &amp; Grants Receivable</td>
<td>2,014</td>
</tr>
<tr>
<td>Prepaid Insurance</td>
<td>2,775</td>
</tr>
</tbody>
</table>

TOTAL CURRENT ASSETS

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>156,956</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>97,400</td>
</tr>
</tbody>
</table>

Furniture, Fixtures & Equipment

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>27,057</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>23,631</td>
</tr>
</tbody>
</table>

Accumulated Depreciation

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>(6,969)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>(1,980)</td>
</tr>
</tbody>
</table>

NET CAPITALIZED ASSETS

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>20,088</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>21,651</td>
</tr>
</tbody>
</table>

TOTAL ASSETS

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>177,044</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>119,051</td>
</tr>
</tbody>
</table>

Liabilities & Net Assets

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts Payable</td>
<td>2,940</td>
</tr>
<tr>
<td>Accrued Payroll</td>
<td>2,763</td>
</tr>
<tr>
<td>Accrued Payroll Taxes</td>
<td>1,342</td>
</tr>
<tr>
<td>Deferred Revenue</td>
<td>26,458</td>
</tr>
</tbody>
</table>

TOTAL CURRENT LIABILITIES

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>33,503</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>19,202</td>
</tr>
</tbody>
</table>

Unrestricted Net Assets

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>143,541</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>61,683</td>
</tr>
</tbody>
</table>

Unrestricted Board Designated Net Assets

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>35,026</td>
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</tbody>
</table>

Temporarily Restricted Net Assets

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>3,140</td>
</tr>
</tbody>
</table>

TOTAL NET ASSETS

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>143,541</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>61,683</td>
</tr>
</tbody>
</table>

TOTAL LIABILITIES & NET ASSETS

<table>
<thead>
<tr>
<th>2013-2014</th>
<th>177,044</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012-2013</td>
<td>119,051</td>
</tr>
</tbody>
</table>

2013-2014 Functional Expenses

- Fundraising (2%): 5,749
- Management & General (18%): 26,458
- Program Services (80%): 177,044
MEDIATIONS
392
new cases
257
mediation sessions
987
clients served
91%
felt satisfied with
the mediation process
95%
would recommend
mediation

WORKSHOPS
& TRAININGS
11
educational
programs
90
educational
hours
217
attendees

Ku'ikahi Mediation Center
in The Hilo Lagoon Centre
101 Aupuni Street, Suite PH 1014 B-2
Hilo, Hawai‘i 96720
Phone: (808) 935-7844
Fax: (808) 961-9727
Email: info@hawaiimediation.org
Web: www.hawaiimediation.org

How Can You Help?
• Get involved by volunteering.
• Make a donation.

Ku‘ikahi Mediation Center is a 501(c)(3) nonprofit organization,
donations to which are tax-deductible.
We welcome your support!

ANNUAL REPORT
July 1, 2013 - June 30, 2014

Our Vision
A peaceful community in which people routinely seek common ground.

Our Mission
We empower people to come together—to talk and to listen, to explore options, and to find their own best solutions.

To achieve this mission, we offer mediation, facilitation, and training to strengthen the ability of diverse individuals and groups to resolve interpersonal conflicts and community issues.

Our Values
Communication • Collaboration • Confidentiality • Civility • Competence