Our Vision
A peaceful community where people routinely seek common ground.

Our Mission
We empower people to come together—to talk and to listen, to explore options, and to find their own best solutions.

To achieve this mission, we offer mediation, facilitation, and training to strengthen the ability of diverse individuals and groups to resolve interpersonal conflicts and community issues.

Our Values
Communication • Collaboration • Confidentiality • Courtesy • Competence

WHAT’S IN A NAME?
Kuʻikahi means a treaty, covenant, agreement, feeling of unity, peace, reconciliation.
(excerpted from the Hawaiian Dictionary by Mary Kawena Pukui & Samuel H. Elbert)
YOUR SUPPORT...

Assists People in Conflict to Find Their Own Best Solutions

Mediation is a self-empowering, flexible process that allows people to arrive at enduring resolutions to conflicts. Neutral third parties (the mediators) aid participants to systematically work through the issues to reach mutually satisfying solutions.

“Highly recommend mediation through Ku‘ikahi. It’s a wonderful alternative to going through the courts and often re-opens doors to communication between both parties that would otherwise remain closed. Easy to work with and fair to all involved.”

Helps Facilitate Group Meetings on Important Issues

Facilitation creates a climate that invites creative thinking, protects individuals from criticism, and generates ideas so the group can reach its goals.

“Thanks to both of you, we are now able to move forward as one unified Big Island team. Great working with you and will refer to friends and family.”

Gives People the Skills They Need to Prevent and Resolve Conflict

When community members learn communication and conflict resolution skills, they can become ambassadors for peace in our families, schools, neighborhoods, workplaces, and beyond.

“Great training! Kept me interested the entire time. I was concerned this was all day and too long, but the entire class time was very interesting. I will use what I’ve learned today in future conflicts with employees/staff. This class should be required for all supervisors/management. Also, this class should be available to all employees.”

Saved Homes Through the Foreclosure Mediation Pilot Program (2011-2017)

Ku‘ikahi and West Hawai‘i mediation centers served 573 judicial foreclosure cases in Hawai‘i County over six years. In total, we held over 400 mediations, of which 74% reached a mediated or conciliated agreement. Most significantly, we helped 238 homeowners and families stay in their homes and 96 homeowners and families work out non-retention options, with a 97% client satisfaction rate.

MEDIATIONS & FACILITATIONS

492 cases served
329 sessions held
954 clients served
52% had household incomes under $21,000
94% felt satisfied with the mediation process
96% would recommend mediation

EDUCATIONAL PROGRAMS

9 public & 7 private trainings & workshops with 468 participants
99% would recommend training or workshop
12 brown bag talks with 302 participants
94% learned something new & useful
10 in-house continuing education programs for volunteer mediators

42 students received basic mediation training.

After completing the training, students conducted 15+ total mediation sessions for their peers at school.

80% were successfully resolved.

**THINGS I HAVE LEARNED AS A PEER MEDIATOR...**

- How to solve problems. How to help myself. How peace is better and easier.
  - Restating, staying neutral, and confidentiality.
- I am better behaved. I can calm down when mad. I always have others to help me.
  - Be patient, be supportive, and keep secrets.
- Respecting others, how to deal with problems, and how to take care of the school.
  - Be kind, help everyone, and don’t take sides.
- How to deal with conflict. Solve bullying problems and help others and myself respect others.
- Follow the “ground rules.” Let the students solve their own problems. Not to be rude and disrespectful.
  - I learned how to listen to their stories and how to ask questions.
- What to say when a kid is having a problem. How to handle problems between kids having a fight.
  - I am capable of solving problems. I can handle conflict. I am useful.

**WAYS I HAVE IMPROVED MY COMMUNICATION AND BEHAVIOR...**

- I help everyone and I am more kind to others.
- I used to be really mad at my sisters but now I am calm and patient with them.
  - Now I watch my actions carefully.
- I stopped stuttering and also I can talk without being shy.
- Not to interrupt others’ conversations and be patient when people are talking to you.
  - Don’t solve conflicts with anger and don’t use violent language.
  - Restating and making sure I heard them correctly.
  - To ask them what’s wrong and don’t be rude.
- I listen a lot more and I can calm down by thinking of my own solutions.
- I’ve learned that I can use my voice. My behavior improved because I was taught to be a role model to the younger kids.
### MAHALO TO OUR SUPPORTERS
**who invested in finding solutions and growing peace**

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<td>The Honorable Andrew Wilson (ret.) &amp; Roberta Wilson</td>
<td>The Honorable Ronald Ibarra (ret.)</td>
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The 2016 Ku‘ikahi Mediation Center ‘Peacemaker Award’ was presented to Barry Taniguchi and Newton Chu at our 11th Annual Recognition Dinner at the Hilo Yacht Club.
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How Can You Help?
• Get involved by volunteering
• Make a referral • Give a donation

Ku‘ikahi Mediation Center is a 501(c)(3) nonprofit organization, donations to which are tax-deductible.
We welcome your support!