

RESOURCE LIST FOR HAWAII COUNTY (rev. 2/13/24)

LANDLORD TENANT MEDIATION PROGRAM

- **Ku'ikahi Mediation Center (East Hawai'i)**
(808) 935-7844 ext. 8 / landlordtenant@hawaiiimmediation.org / <https://hawaiiimmediation.org/landlordtenant/>
- **West Hawai'i Mediation Center (West Hawai'i)**
(808) 885-5525 / info@whmediation.org / <https://whmediation.org/our-services/mediation/>

HOUSING NAVIGATION & STABILITY SERVICES

- **Neighborhood Place of Puna – The Coordination Center** (*connect with housing, financial, and other resources*)
(808) 501-1413 / <https://neighborhoodplaceofpuna.org/the-coordination-center/>
- **HOPE Services Hawai'i** (*first month's rent deposit and utility assistance*)
(808) 935-3050 / info@hopeserviceshawaii.org / <https://hopeserviceshawaii.org/>

RENT & UTILITY ASSISTANCE

- **Alu Like, Inc. for Office of Hawaiian Affairs (OHA)'s Emergency Financial Assistance Program** (*1-time assistance for past-due rent, mortgage, and utilities payments up \$2,000 per household – if Native Hawaiian*)
(808) 535-6700 ext. 1 / info@alulike.org / <https://www.oha.org/emergencyaid>
- **Hawai'i County Economic Opportunity Council - Low-Income Home Energy Assistance Program (LIHEAP) and Low-Income Home Water Assistance Program (LIHWAP)** (*for costs related to electric, gas, and water bills*)
(808) 731-7009 ext. 1 / liheapintake@hceoc.net / <https://hceoc.net/programs/energy/liheap/>

LANDLORD-TENANT INFO

- **Residential Landlord-Tenant Information Center** (*State Department of Commerce & Consumer Affairs*)
(808) 974-4000 ext. 62634 (toll free) Monday to Friday 8:00 am - 12 noon / https://cca.hawaii.gov/ocp/landlord_tenant/
 - **Residential Landlord-Tenant Handbook (2023 edition)**
<https://cca.hawaii.gov/ocp/files/2023/05/2023-Landlord-Tenant-Handbook-Repealed-Final.pdf>

LEGAL HELP

- **Legal Aid Society of Hawai'i**
(800) 499-4302 - Intake Monday to Friday 9:00 am - 11:30 am & 1:00 pm - 3:30 pm / <https://www.legalaidhawaii.org/>
 - **COVID-19 Legal Help & Resources:** <https://www.legalaidhawaii.org/covid-19-legal-help.html>
 - **Videos about eviction for Hawai'i Island residents:** <https://www.legalaidhawaii.org/hawaii-island-only.html>
- **Volunteer Legal Services Hawai'i**
(808) 313-8210 - Intake Monday to Friday 8:00 am - 4:00 pm / <https://www.vlsh.org/>
- **Hilo Self-Help Center** (*volunteer attorneys provide limited legal information in-person Tuesdays and by phone Fridays*)
(808) 909-2845 / https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers
Walk-In Tuesdays from 11:15 am - 12:45 pm / Hale Kaulike (Hilo Courthouse), 777 Kilauea Avenue, 1st Floor, Room 110
- **Hawaii State Bar Association (HSBA) Legal Line** (*volunteer attorneys provide limited legal information by phone*)
(808) 537-1868 – Call Wednesdays from 6:00 pm - 7:00 pm / https://hsba.org/HSBA_2020/Public/Legal_Line.aspx
- **HSBA Lawyer Referral & Information Service** (*to hire an attorney for your legal issue*)
(808) 537-9140 / LRIS@hsba.org / <http://hawaiilawyerreferral.com/>

- **ABA Free Legal Answers** (*volunteer attorneys provide free legal answers for low & moderate income HI residents*)
<https://hawaii.freelegalanswers.org/>

FINANCIAL & HOUSING COUNSELING

- **Hawai'i County Financial Empowerment Center (Free One-on-One Financial Counseling)**
(808) 933-6600 / <https://www.hawaiicounty.gov/departments/office-of-housing/financial-empowerment-center>
- **Hawai'i First Federal Credit Union**
(808) 933-6600 / <https://www.hawaiifirstfcu.com/community-resource-center/>
- **Hale Mahaolu – Housing Counseling**
(808) 242-4377 / <http://halemahaolu.org/program/homeownership-counseling-program/>
- **Hawai'i HomeOwnership Center - Foreclosure Prevention & Rental Counseling**
(808) 523-9500 / <https://www.hihomeownership.org/foreclosure-prevention-hawaii>
- **Hawaiian Community Assets – Financial Counseling, Grants & Loans**
(808) 934-0801 / <https://www.hawaiiancommunity.net/>
- **Legal Aid Society of Hawai'i – Housing Counseling**
(800) 499-4302 / <https://www.legalaidhawaii.org/>

AFFORDABLE HOUSING

- **Affordable Housing List** (*government-subsidized in Hawai'i County – Office of Housing & Community Development*)
(808) 961-8379 / ohcd@hawaiicounty.gov / <https://www.hawaiicounty.gov/departments/office-of-housing>
- **If ALREADY living in subsidized housing, 3 types rental subsidy programs available:** 1) Housing Choice Voucher (Section 8); 2) Project Based Voucher (subsidy is attached to the project), and 3) Tenant Based Rental Assistance (temporary assistance based on funding)
(808) 959-4642 / sec8info@hawaiicounty.gov / <https://www.hawaiicounty.gov/departments/office-of-housing>

EMERGENCY SHELTER & FOOD

- **HOPE Services Hawai'i** (*if experiencing homelessness or received an eviction notice*)
(808) 935-3050 / info@hopeserviceshawaii.org / <https://hopeserviceshawaii.org/>
- **Neighborhood Place of Puna** (*Family Resource Center and Hale 'Iki shelter for families experiencing homelessness*)
(808) 345-0202 / <https://neighborhoodplaceofpuna.org/>
- **The Food Basket – Hawai'i Island's Food Bank**
(808) 933-6030 / <https://www.hawaiifoodbasket.org/>

MORTGAGE ASSISTANCE

- **Hawaiian Community Assets – Homeowner Assistance Funds** (grants up to \$30,000 for Hawai'i Island homeowners who are in financial hardship pay past due mortgages or reduce monthly payments)
(808) 934-0801 / <https://hawaiiancommunity.net/homeowner-assistance/>
- **Learn About Mortgage Relief Options and Protections:** <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/mortgage-relief/>