RESOURCE LIST FOR HAWAIʻI COUNTY - RESIDENTIAL LANDLORDS & TENANTS *(rev. 2/6/26)*

PRE-FILING EVICTION MEDIATION PROGRAM (PEMP)

- **Kuʻikahi Mediation Center (East Hawaiʻi)**
  (808) 935-7844 ext. 2 / landlordtenant@hawaiimediation.org / https://www.mediationcentersofhawaii.org/

- **West Hawaiʻi Mediation Center (West Hawaiʻi)**
  (808) 885-5525 / info@whmediation.org / https://www.mediationcentersofhawaii.org/

RENT & UTILITY ASSISTANCE

- **Catholic Charities Hawaiʻi *(rental assistance, utility assistance, financial assistance, among other services)***
  (808) 961-7055 / https://www.catholiccharitieshawaii.org/
  - **Hawaiʻi Relief Program (HRP)** - TANF support for rent, mortgage, utilities for families with minor children (up to 4 months of assistance, rent/mortgage up to $6,000/mo., security deposit up to the maximum of $6,000, utilities up to $2,000/mo. per utility, utility deposit up to $3,000 per utility)
    hrp.mail@catholiccharitieshawaii.org / https://www.catholiccharitieshawaii.org/hawaii-relief-program/
  - **Statewide Homeless Emergency Grant (SHEG)** – Past-due rent, rental security deposit, first month's rent, utility assistance, utility deposit, etc. for families or individuals who have received an eviction notice
    harpassistance@catholiccharitieshawaii.org / https://www.catholiccharitieshawaii.org/sheg/
  - **Rent Supplement Program -** Up to $500/mo. for eligible low-income families who do not owe any back rent
    rentsupplement@catholiccharitieshawaii.org / https://www.catholiccharitieshawaii.org/rent-supplement/
  - **Supportive Services for Veteran Families (SSVF)** - Assistance with finding temporary or long-term housing
    https://www.catholiccharitieshawaii.org/ssvf/

- **Hawaiian Community Assets – Kūkulu Kahua Emergency Financial Assistance Program *(for Native Hawaiian families)***
  (808) 587-7886 / hilofoc@hawaiiancommunity.net / https://hawaiiancommunity.net/kukulukahua/

HOUSING NAVIGATION & STABILITY SERVICES

- **HOPE Services Hawaiʻi *(rapid re-housing with short-term financial assistance, e.g., 1st month's rent, security and utility deposits, and other resources)***
  (808) 935-3050 / info@hopeserviceshawaii.org / https://hopeserviceshawaii.org/

- **Neighborhood Place of Puna – The Coordination Center *(connect with housing, financial, and other resources)***
  (808) 501-1413 / wehelp@neighborhoodplace.org / https://neighborhoodplaceofpuna.org/the-coordination-center/

- **Vibrant Hawaiʻi – Social Service Navigators *(connect with rental assistance, SNAP, health insurance, disability applications, employment assistance, childcare services, and other resources)***
  - East Hawaiʻi Navigator - Genevieve DeRego: (301) 259-1373 / genevieve@vibranthawaii.org
  - West Hawaiʻi Navigator - Heather Rosehill: (601) 255-7474 / heather@vibranthawaii.org
  - Kaʻu Navigator - Amber Franks: (501) 468-0882 / amber@vibranthawaii.org
  - Project Lead - Toni Symons: (808) 481-8096 / toni@vibranthawaii.org

AFFORDABLE HOUSING

- **County of Hawaiʻi Office of Housing & Community Development *(government-subsidized housing)***
  Hilo: (808) 961-8379 / Kona*:* (808) 323-4300 / Section 8: (808) 959-4642 / ohcd@hawaiicounty.gov / https://www.housing.hawaiicounty.gov/housing-assistance/
  - **Affordable Housing Dashboard *(list of all currently available affordable housing units)***
    https://experience.arcgis.com/experience/f62052d0da604de79fa2b3e1e36370ea/page/Maps/
  - **If ALREADY living in subsidized housing, 3 types rental subsidy programs available:**
    1) Housing Choice Voucher (Section 8); 2) Project Based Voucher (subsidy is attached to the project);
    3) Mainstream Vouchers for non-elderly persons with disabilities

- **Hawaiʻi Public Housing Authority *(federal public housing)***
  Hawaiʻi Island: (808) 933-0474 / https://hpha.hawaii.gov/

LANDLORD-TENANT INFO

- **Residential Landlord-Tenant Information Center** ***(State Department of Commerce & Consumer Affairs)***
  (808) 933-0910 - Monday to Friday 8:00 am - 12:00 noon / https://cca.hawaii.gov/ocp/landlord_tenant/

LEGAL HELP

- **Legal Aid Society of Hawai'i** ***(free civil legal assistance to low-income individuals)***
  (800) 499-4302 / https://www.legalaidhawaii.org/
  - Phone intake Monday to Friday 9:00 am - 11:30 am & 1:00 pm - 3:30 pm
  - Online intake form: https://lashoi.legalserver.org/modules/matter/extern_intake.php?pid=129&h=daa817&

- **Volunteer Legal Services Hawai'i** ***(legal assistance for low to moderate income community members)***
  (808) 313-8210 / https://www.vlsh.org/
  - Phone intake Monday to Friday 8:00 am - 4:00 pm

- **Hilo Self-Help Center at the Hilo Courthouse** ***(volunteer attorneys provide limited legal information)***
  (808) 909-2845 / https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers
  - Walk-In Tuesdays from 11:15 am - 12:45 pm
  - By phone on Fridays 11:15 am - 12:45 pm

- **Kona Self-Help Center at the Kona Courthouse** ***(volunteer attorneys provide limited legal information)***
  (808) 909-2843 / https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers
  - Walk-In second and fourth Wednesdays from 11:00 am - 1:00 pm
  - By phone on all other Wednesdays from 11:00 am - 1:00 pm

- **Hawaii State Bar Association (HSBA) Legal Line** ***(volunteer attorneys provide limited legal information by phone)***
  (808) 537-1868 – Call Wednesdays from 6:00 pm - 7:00 pm / https://hsba.org/legal-line

- **HSBA Lawyer Referral & Information Service** ***(to hire an attorney for your legal issue)***
  (808) 537-9140 / LRIS@hsba.org / http://hawaiilawyerreferral.com/

- **ABA Free Legal Answers** ***(volunteer attorneys provide free legal answers for low- & moderate-income HI residents)***
  https://hawaii.freelegalanswers.org/

FINANCIAL & HOUSING COUNSELING

- **Hawaiian Community Assets** ***(Housing & Financial Counseling, Lease-to-Purchase Program, Homebuyer Assistance)***
  (808) 587-7886 / hilofoc@hawaiiancommunity.net / https://hawaiiancommunity.net/

- **Hawai'i HomeOwnership Center** ***(Foreclosure Prevention & Rental Counseling)***
  (808) 523-9500 / https://www.hihomeownership.org/foreclosure-prevention-hawaii

- **Legal Aid Society of Hawai'i** ***(Housing Counseling)***
  (800) 499-4302 / https://www.legalaidhawaii.org/

EMERGENCY SHELTER & FOOD

- **HOPE Services Hawai'i** ***(if experiencing homelessness or received an eviction notice – runs 8 shelters island-wide)***
  (808) 935-3050 / info@hopeserviceshawaii.org / https://hopeserviceshawaii.org/

- **Neighborhood Place of Puna** ***(Family Resource Center for families with minor children & Hale 'Iki Family Assessment Center, a temporary shelter for families with minor children experiencing homelessness or at-risk of homelessness)***
  (808) 501-1413 / https://neighborhoodplaceofpuna.org/

- **The Food Basket – Hawai'i Island's Food Bank**
  Hilo: (808) 933-6030 / Kona: (808) 322-1418 / https://www.hawaiifoodbasket.org/

- **The Salvation Army**
  Hilo: (808) 935-1277 / Kona: (808) 326-2330 / Honoka'a: (808) 775-7346